

W 01445A-08-0440

ORIGINAL



0000094606

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2009 - 77522

Date: 3/13/2009

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      **Greg**

**Spencer**

Account Name:      Greg Spencer

Home: [REDACTED]

Street:      [REDACTED]

Work:

Arizona Corporation Commission

City:      San Manuel

CBR:

DOCKETED

State:      AZ      Zip: 00000

is:

MAR 16 2009

Utility Company:      **Arizona Water Company**

Division:      San Manuel

Contact Name:      Tom Harrell

Contact Phone: (602) 240-6860

Nature of Complaint:

OPINION THROUGH CHAIRMAN MAYES

DOCKET NO W-01445A-08-0440      EASTERN GROUP

From: GREG SPENCER [REDACTED]  
Sent: Friday, March 13, 2009 11:32 AM  
To: Mayes-WebEmail  
Subject: water bill going up SanManuel

I've read the Arizona water company plans a rate increase this fall. Last yr. we in SanManuel, AZ had a rate increase because water company had to put in an arsenic filter because of federal law. Did we have arsenic in our water or was this just a ploy to raise my water rate and average of 15\$/month. I understand the water company can receive part of stimulus package of President Obama of 400,000,000 \$ this week and another \$140,000,000 in future grants. I believe this should cover any rate increase's. It is about time companies stop taking from the public. Also I understand from past public meetings the copper mine here put in 2 new wells to help water company at no charge for public of SanManuel. Please look into all this. Sincerely Greg Spencer 5203854362  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Called consumer on behalf of Chairman Mayes and acknowledge receipt of his opinion and explained docketing.  
\*End of Comments\*

Date Completed: 3/13/2009

DOCKETED BY

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

2009 MAR 16 P 3:07

RECEIVED

ARIZONA CORPORATION COMMISSION  
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